



SUPERIOR COURT OF CALIFORNIA COUNTY OF MERCED

Questions and Answers

1. Q: Who is the current provider of Dispute Resolution Services for Civil Limited, Civil Unlimited, and Probate cases for the Merced Courts?
A: Currently, the Court does not have one as this is a new program.
2. Q: Is there an estimate for, or the number of trips required to Los Banos Court during this RFP Term? What days of the week would require Los Banos Court coverage?
A: Initially, Los Banos will not require coverage, but if decided, it will only be once a week.
3. Q: Are there rooms or spaces available in the Court to conduct mediation sessions?
A: Yes.
4. Q: In the RFP, Paragraph 2.5 Cases Statistics states: a. Civil Cases - 2,466 cases annually; b. Probate Cases - 586 cases annually. Are these numbers the number of cases "On Calendar" or actual "mediated" cases? We are looking for the number of anticipated cases going to mediation during the term of the agreement.
A: These numbers represent the number of cases filed with the court.
5. Q: Is this DRPA funded?
A: Yes.
6. Q: What is the amount of DRPA funding that would need to be "matched" for this RFP?
A: Average annual revenue of \$32,000 per year.
7. Q: How long does it take to mediate on civil limited cases?
A: ½ to 4 hours.
8. Q: Is a Spanish interpreter required? Is this needed for us?
A: This is not a requirement but it is helpful. If a Spanish interpreter can be provided, please provide a cost proposal for both bilingual and non-bilingual.